

STREET LIGHT INFORMATION

Effective immediately, all street light outages need to be reported to PRISM at 1-866-773-7138.

A representative at that number will request the pole number which is located eye level on the street side of the pole. In the event a pole number is missing, you can provide the pole number closest to it.

The street lights have been purchased from National Grid as a part of the PRISM street lighting project. As part of this project, PRISM will be providing the outgoing maintenance of the existing fixtures until they are converted to the new LED lights.

PRISM is currently in the process of ordering the new LED fixtures and controls and will start converting the lights soon.